Job Description

Job title:	Casual Waiting Staff
Department:	Catering Front of House
Purpose of the role:	Front of House, serving customers
Reporting to:	FOH Supervisor
Reporting to the post holder:	N/A
Financial responsibility:	N/A
Salary and Salary Band:	£9.50 per hour
Hours:	Shift pattern
Working environment:	Within Catering Department, including dining and service areas

Main duties

Deal efficiently, effectively and courteously with all customers at all times.

Ensure that all complaints are reported to the Manager on duty, and are dealt with correctly.

To ensure all health, safety and hygiene rules and procedures are followed at all times.

To ensure that they are able to advise customers on any matters regarding allergens and dietary needs.

Attend briefings and training sessions as required.

To report punctually for duty with clean, tidy appearance, dressed in accordance to the College standards.